### **TEMPLATE 2**

Full Equality Impact Assessment (EqIA) Template
In order to carry out this assessment, it is important that you have completed the EqIA E-learning Module and read the Corporate Guidelines on EqIAs. Please refer to these to assist you in completing this form and assessment.

What are the proposals being assessed? (Note: 'proposal' includes a policy, service, function, strategy, project,	tegy, project,	Cancelation of the existing Discretionary Rate Relief (DRR) policy and introduction of a new policy from 1 <sup>st</sup> April 2012
procedure, restructure)		
Which Directorate / Service has the responsibility for this?	ponsibility for this?	Collections and Housing Benefits - Flnance
Name and job title of lead officer		Fern Silverio – Divisional Director Collections and Housing Benefit
Name & contact details of the other person(s) involved in the EqIA:	son(s) involved in the	Lynn Allaker – Service Manager Revenues Tel: 020 8424 1920 Email: Lynn.allaker@harrow.gov.uk
Date of assessment:		27/9/2011 Initial Equality Implications Assessment
Stage 1: Overview		
	To reduce the direct or reliefs, including Com	To reduce the direct cost to the local authority and to increase the take up of alternative mandatory rate reliefs, including Community Amateur Sports Clubs and Small Business Rate Relief which are not paid for
1. What are the aims, objectives, and desired outcomes of your proposals?	by the local authority to minimise the imporganisations.	to minimise the impact of the change of policy on charitable and non profit making
(Also explain proposals e.g. reduction / removal of service, deletion of	To move away from patronage and to enwhich dovetails with Council priorities.	patronage and to ensure a formal application and assessment process is adopted Council priorities.
posts, changing criteria etc)	To lay the groundwor Bill whereby Business	To lay the groundwork for the changes that will be required following the implementation of the Localism Bill whereby Business Rates will be retained locally including payment of any discretionary rate relief.
2. What factors / forces could prevent you from achieving these aims, objectives and outcomes?	Implementation issues and short period on number of years, the catalyst for change adequate time for a longer period of constants.	Implementation issues and short period of consultation. Although the policy needed to change for a number of years, the catalyst for change was the council's current financial position which did not provide adequate time for a longer period of consultation considering that implementation is due to coincide with

	the new financial year and the savings already planned.
3. How does this contribute to your Directorates Service Plan?	Reducing the funding gap by reviewing DRR
4. Who are the customers? Who will be affected by this proposal? For example who are the external/internal customers, communities, partners, stakeholders, the workforce etc.	
<ul> <li>5. Is the responsibility shared with another department, authority or organisation? If so:</li> <li>Who are the partners?</li> <li>Who has the overall responsibility?</li> </ul>	No but mandatory rate relief is paid by Central Government via the Pool Arrangements any move to mandatory relief will be beneficial to the local authority and from 1 <sup>st</sup> April 2013 ensure that the maximum income is being retained locally from Business Rates.
e/will they be involved in ment?	N/A

# Stage 2: Monitoring / Collecting Evidence / Data

6. What information is available to assess the impact of your proposals (include the actual data, statistics and evidence)? List the main sources of characteristic). This can include results from consultations and the involvement tracker, customer satisfaction surveys, focus groups, research data, research and other sources of evidence (including full references) reviewed to determine impact on each equality group (protected interviews, staff surveys, workforce profiles, service users profiles, local and national research, evaluations etc

the action plan) (Where possible include data on the nine protected characteristics. Where you have gaps, you may need to include this as an action to address in

Age (including carers of young/older	Feedback from consultation, comments from Citizen Advice Bureau, MIND and HADS
people)	
Disability (including carers of disabled	Disability (including carers of disabled   Feedback from consultation, comments from Citizen Advice Bureau, MIND and HADS
people)	

Who was consulted?	9. Have you undertaken any consultation on your proposals? (this may include consultation with staff, members, unions, community / voluntary groups, stakeholders, residents and service users)	8. Are there any other local/regional/national data sources that can inform this assessment if you have insufficient data on any of the groups?			monitor the impact on different groups?	7 Do you need to collect any additional data to be able to		Sexual Orientation	Sex / Gender	Religion and Belief	Race	Pregnancy and Maternity	Marriage / Civil Partnership	Gender Reassignment											
What consultation methods were used?	ion on your proposals? (the stakeholders, residents and	ational data sources that e insufficient data on any			.?	al data to be able to		Not Known	Not Known	Feedback from consultat	Not Known	Not Known	Not Known	Not Known											
were	nis may nd servi	Consid	- Race	- Pregr	- Disability	- Age	Get a l regula			tion, cor															
What did you learn from your consultation?	include consultation with staff, membece users)	Consideration to other local authority policies		- Pregnancy and maternity	oility		Get a breakdown from organisations where other groups use their facilities on a regular basis of the profile of users to cover:-			Feedback from consultation, comments from Citizen Advice Bureau, MIND and HADS															
What do tompact on (prote	rs, Yes	o,	,	·	·	<b>y</b>	<b>0</b>	o,	65	o,	o,	<b>o</b>						other group			IND and F				
he resu i differe cted ch	es Yes										ups use			HADS											
t do the results show about act on different equality gro protected characteristics)?	No No						their fac																		
What do the results show about the impact on different equality groups (protected characteristics)?							cilities on a																		

NOTE: If you have not undertaken any consultation as yet, you need to consider				Co pla Jar	iss ad <sup>1</sup>	All current recipients of DRR were pla invited to participate in an online consultation	in to cur			
consultation as vet, you need to				Consultation would be taking place and would end on 9 <sup>th</sup> January 2012	issued to each organisation advising them that an online	end on 31 <sup>st</sup> March 2012 and that a consultation would be taking place.  An additional letter was then	Pre Consultation a letter was sent in September to each current recipient advising them that the current level of relief was going to			
consider if you need to carry out any consultation. For example, if you have	Goes against manifesto to protect the most vulnerable.	That a cross cutting EQIA for the impact of all of the savings being proposed throughout the council should be done.	That some organisations want a longer time period for the consultation and an open forum event.	That the proposal that Business Rates are paid first from any reserves breaches Charity Commision guidelines.	The appeal period was felt to be too short.	The majority agree that at least 75% of the users should be residents and that DRR should be given for Harrow Specific organisations only but there was a caveat that organisations based near the boundary should not be held to this limit.	The majority disagree with a rateable value ceiling as this disincentises shared working opportunities to achieve efficiencies and central place for users.	Majority agree removing DRR if there is an alternative mandatory relief with no direct cost to the council	Majority agree with removing relief for educational establishments	That organisations do not want St Luke's treated any differently from other Charity Shops.  That Sports Clubs should not be completely excluded if they are unable to qualify for CASC due to their constitution.

http://harrowhub/info/200195/consultation/169/community involvement toolkit Guidance on consultation/community involvement toolkit can be accessed via the link below proposals as how they will affect them. Any proposed consultation needs to be completed before progressing with the rest of the EqIA. insufficient data/information for any equality group and you are unable to assess the potential impact, you may want to consult with them on your

**10**. If you have not undertaken any consultation, explain why?

## Stage 3: Assessing Impact and Analysis

How likely is this to happen? How will you mitigate/remove any adverse impact? impact, if so state whether this is an adverse or positive impact? How likely is this to happen? How you will mitigate/remove any adverse impact? 11. What does your information tell you about the impact on different groups? Consider whether the evidence shows potential for differential

Disability (including carers of disabled people)	Age (including carers of young/older people)	Protected Characteristic
		Positive
×	×	Adverse
Currently there are a number of properties receiving DRR which support residents with disabilities in different ways. There are currently plans to bring many of these together under one roof in the North Harrow Hub.	Many of the organisations potentially affected by any changes in policy are used by younger people e.g. scouting/guiding and sports facilities and also by older people e.g. sports and social clubs.	Explain what this impact is, how likely it is to happen and the extent of impact if it was to occur.
Following the consultation the original proposal of having a limit on the Rateable value has been dropped which would mean this would not be a barrier to the set up of the North Harrow Hub and organisations applying for DRR.	The policy does not propose to remove DRR from scouting/guiding facilities but will encourage them to apply for mandatory rate reliefs available e.g. Small Business Rate Relief (SBR) to minimise the requirement for DRR.  Sports facilities in many cases will be able to qualify under HMRC regulations to be treated as a Community Amateur Sports Club (CASC) so would be able to obtain 80% mandatory rate relief.  Following the consultation the policy has been amended so if clubs are actively seeking to obtain CASC status, as an interim claims under DRR can be considered.	What measures can you take to eliminate or reduce the adverse impact(s)? E.g. consultation, research, implement equality monitoring etc (Also Include these in the Improvement Action Plan at Stage 5)

Sexual Orientation	Sex	Religion or Belief	Race	Pregnancy and Maternity	Marriage and Civil Partnership	Gender Reassignment
		×	×			
Not known	Not Known	By amending the policy so that all educational establishments are excluded from applying for DRR it will impact on faith based organisations and numbers affected will reflect the diversity of Harrow's community. Reducing relief may result in access to such facilities being reduced.	By amending the policy so that all educational establishments are excluded from applying for DRR it will impact on faith based organisations and this may in turn impact adversely on this group.	Information about the impact on this group is not known as the question about what other groups use their facilities on a regular basis which may include meetings which affect this group was not raised at the consultation stage	N/A	N/A
A breakdown of this characteristic was not obtained as part of the consultation process however it has not been raised as an area of concern by any of the respondents to the consultation	A breakdown of this characteristic was not obtained as part of the consultation process however it has not been raised as an area of concern by any of the respondents to the consultation	The background of the change is to bring all educational establishments in the borough including Academies in line in terms of the level of financial support that the Council provides. The consultation feedback supported the removal of relief from educational establishments and alternative funding is available which may mean the impact of removing DRR is minimal.	The background of the change is to bring all educational establishments in the borough including Academies in line in terms of the level of financial support that the Council provides. The consultation feedback supported the removal of relief from educational establishments and alternative funding is available which may mean the impact of removing DRR is minimal.	This has not been raised as an area of concern by any of the respondents to the consultation.		

Offier (blease				
12. Cumulative impact -	12. Cumulative impact - Are you aware of any cumulative impact?		There are other potential changes to the way existing Voluntary Grants are	vay existing Voluntary Grants
For example, when cond	For example, when conducting a major review of services. This would	☲	and a review of subsidised commercial council premises which	nercial council premises which
mean ensuring that you i	mean ensuring that you have sufficient relevant information to		impact on the same target group. However analysis has been	Croup so the cumulative imp
Example:	understand the cumulative effect of all of the decisions	on any one	callied out tillough the Source Scaregy Shoup so the callidative impact on any one organisation is mapped and known.	TOWN.
A local authority is makin	A local authority is making changes to four different policies. These		•	
are funding and delivering	are funding and delivering social care, day care, respite for carers and	e for carers and		
community transport. Sm	community transport. Small changes in each of these policies may	olicies may		
disadvantage disabled pe	disadvantage disabled people, but the cumulative effect of changes to	t of changes to		
these areas could have a	these areas could have a significant effect on disabled people's	people's		
participation in public life	participation in public life. The actual and potential effect on equality	ct on equality		
of all these proposals, and to be considered to ensure	ot all these proposals, and appropriate mitigating measures, will need to be considered to ensure that inequalities between different equality.	fferent equality		
groups, particularly in this	groups, particularly in this instance for disabled people, have been	, have been		
identified and do not con	identified and do not continue or widen. This may include making a	de making a		
decision to spread the ef	decision to spread the effects of the policy elsewhere to lessen the	o lessen the		
13 How do your proposals co	13 How do your proposals contribute towards the requirements of the Public Sector Equality Duty (PSED), which requires the Council to have due	irements of the Public Sector	Equality Duty (PSED), which	requires the Council to have o
regard to eliminate discri	regard to eliminate discrimination, harassment and victimisation, advance equality of opportunity and promote good relations between different	imisation, advance equality of	f opportunity and promote goo	d relations between different
groups.				
(Include all the positive a	(Include all the positive actions of your proposals, for example literature will be available in large print, Braille and community languages, flexible working hours for parents/carers. IT equipment will be DDA compliant etc)	xample literature will be availa DDA compliant etc)	able in large print, Braille and	community languages, flexible
Equality Group E	Eliminate unlawful	Advance equality of	Foster good relations	What actions can you take to
	discrimination, harassment	opportunity between people	between people from	meet these requirements? (Also
02	and victimisation and other	from different groups	different groups	include these in the
	conduct prohibited by the Equality Act 2010			Stage 5)
Age (including carers /	Amendments to the proposed policy have been	The DRR policy looks for any organisation to be		Build into any review process request for evidence of

		Information not available	Sexual Orientation
		Information not available	Sex
Review which organisations which previously received DRR have ceased to run in Harrow			Religion or Belief
Build into any review process a request for evidence of	The DRR policy looks for any organisation to be proactively seeking to encourage users from this group		Race
		Information not available	Pregnancy and Maternity
		Information not available	Marriage and Civil Partnership
		Information not available	Gender Reassignment
Build into any review process a request for evidence of a) the number of disabled users b) what steps have they taken over the review period to encourage take up.	The DRR policy looks for any organisation to be proactively seeking to encourage users from this group	The limit on the rateable value which would have prevented any Hub to apply for DRR has been removed.	Disability (including carers of disabled people)
b) what steps have they taken over the review period to encourage take up.	encourage users from this group	clubs where both young and old people will use the facilities	

14. Is there any evidence or concern that direct or indirect discrimination may occur with reference to anti discrimination legislation?

belief, or sexual orientation. Refer to main guidelines and toolkit for examples of direct discrimination. Direct discrimination - occurs when a person is treated less favourably than others on the grounds of their age, disability, gender, race, religion or

on people from a particular equalities group when there is no objective justification for the rule. Refer to main guidelines and toolkit for examples of Indirect discrimination - occurs when a rule, condition or requirement, which applies equally to everyone, has a disproportionately adverse effect

indirect discrimination.	SCRIMIN	ation.					1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		24.5	
		Age (including carers)	Disability (including carers)	Gender Reassignme nt	Marriage and Civil Partnership	Pregnancy and Maternity	Race	Religion and Belief	Sex	Sexual Orientation
	Yes									
Direct	No									
Indiront	Yes	<b>Y</b>						~		
lingilect	No									
If you have	e answ	If you have answered 'yes' to any	ny of the abov	e you need to s	stop and rethink	s and should no	t proceed wit	If you have answered 'yes' to any of the above you need to stop and rethink and should not proceed with your proposals. (You are also	s. (You are als	<b>5</b> 0

encouraged to seek Legal Advice

	15. Please indicate which of the following statements best describes the outcome of your EqIA (	Stage 4: Decision
	EqIA ( V tick one box onl)	
The second secon	x only)	

opportunities to promote equality are being addressed Outcome 1 - No change required: when the EqIA has not identified any potential for discrimination or adverse impact and all

Outcome 3 - Continue with proposals despite having identified some potential for adverse impact or missed opportunities to propose to take to address this in the Improvement Action Plan at Stage 5 Outcome 2 - Adjustments to remove adverse impact identified by the EqIA or to better promote equality. List the actions you ×

Outcome 4 - Stop and rethink: when your EqIA shows actual or potential unlawful discrimination. (You are also encouraged to the negative impact and/or plans to monitor the impact. (explain this in 15A below) regard'. In some cases, compelling reasons will be needed. You should also consider whether there are sufficient plans to reduce promote equality. In this case, the justification needs to be included in the EqIA and should be in line with the PSED to have 'due

15A. If your EqlA is assessed as outcome 3, explain your justification seek Legal Advice

with full reasoning to continue with your proposals?

discretionary awards. With the introduction of Academies the authority has The Council is required to reduce the funding gap and is reviewing all sought to ensure there is parity between all educational establishments

educational establishment. possibly more contentious than adopting a clear policy not to award to any the basis of having no available budget would be discriminatory and receiving relief but barring the new Academies from receiving relief only on budget is not being increased, having existing VA & Faith schools wider context of the full individual schools' budget. Additionally, as the as schools budgets compared with the low amount of DRR relief actually received is significantly higher and the amount is almost de-minimus in the Deciding on non supporting schools is a strategy that has the least impact

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Adjustments (Improvement Action
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16. List below any actions you plan to take as a result of this impact assessment. This should include any actions identified throughout the EqIA.

phase of consultation to better understand impact			
of potential future changes			
of potential future chains to policy / process on	lyes changes to chema		
Sports Clubs, Scout			
Groups			
Age To conduct further	To map out full	By 31/12/2012	Lynn Allaker
Older Persons research through a second	cond   potential impacts /		
phase of consultation to	to outcomes before		
better understand impact	act   making further		
of potential future changes	າges │ changes to criteria	_	
to policy / process on			
Charity Shops			

Stage 6 - Monitoring The full impact of the decision may only be known after monitoring measures are in place to assess the impact.	Stage 6 - Monitoring The full impact of the decision may only be known after the proposals have been implemented, it is therefore important to ensure effective monitoring measures are in place to assess the impact.
17. How will you monitor the impact of the proposals once they have been implemented? How often will you do this?	Review if any organisations which no longer receive DRR have ceased to operate in Harrow after 6 months and 12 months. Monitoring of DRR budget on a monthly basis
18. What monitoring measures need to be introduced to ensure effective monitoring of the policy? (Also Include in Improvement Action Plan at Stage 5)	Introduce a formal review process which includes capturing information about the users to give monitoring information on the above characteristics to be carried out every other year.  Monitoring of DRR budget on a monthly basis
19. How will the results of any	Budget Forecasting

### or compliments about the policy, publicised? being assessed? If so, provide details. service, function, project or decision 20. Have you received any complaints

monitoring be analysed, reported and

Through consultation 28 responses were received. Outside of consultation, 5 individual letters offering **Budget Forecasting** their views and a petition were also sent to officers/members to inform decision making process. Report to Portfolio Holder & CSB

### Stage 7 – Reporting outcomes

The completed EqIA must be attached to all committee reports and a summary of the key findings included in the relevant section within them.

EqIA's will also be published on the Council's website and made available to members of the public on request

## 21. Summary of the assessment

**NOTE:** This section can also be used in your Cabinet reports etc but you must ALSO attach the full EqIA to the report

- What are the key impacts both adverse and positive?
- What course of action are you advising as a result of this EqIA?
- Are there any particular groups affected more than others?
- Do you suggest to proceeding with your proposals although an adverse impact has been identified?

Enabling budget reduction Removing the 20% top up support from all educational establishments Introducing a fit for purpose policy

The above will result in approximately 25 organisations loosing funding. Average funding will be in the region of approx £2000 per organisation. In addition to the educational establishments, some religious organisations and a few sports clubs (which operate on a commercial basis) will no longer be funded.

As the funding amounts are small in comparison to the relevant organisations overall budgets, adverse impacts are minimal.

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22. How will the impact assessment be		
publicised? E.g. Council website,	Feed back from organisations, user complaints.	mplaints.
intranet, forums, groups etc		
Stage 8 - Organisational sign Off (to be completed by Chair of Departmental Equalities Task Group)	e completed by Chair of Departmenta	al Equalities Task Group)
The completed EqIA needs to be sent	to the chair of your Departmental Equ	The completed EqIA needs to be sent to the chair of your Departmental Equalities Task Group (DETG) to be signed off.
23. Which group or committee		
considered, reviewed and agreed the	Payanuas Managament Team Portfolio Holder I egal	Molder Legal
EqIA and the Improvement Action Plan?		
Signed: (Lead officer completing EqIA)	A TERE	Signed: (Chair of DETG)
Date:	31/01/2012	31/01/2012